

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2020-S0360-95-02

Date of Order: November 30, 2020

Licensee: 2428577 Ontario Inc.

Retirement Home: Greycliff Manor, Niagara Falls, ON

Licence Number: S0360

Order Information: The Registrar issued an Order to Revoke the Licensee’s Licence for Greycliff Manor in Niagara Falls, Ontario (the “Home”) under Section 95(1)(a) of the *Retirement Homes Act, 2010* (the “Act”). The Registrar believes on reasonable grounds that the Licensee no longer meets the criteria for licensing set out at section 35 of the Act.

The revocation is effective 6 months after the date of issue or at such other time that the Registrar considers appropriate. Before the date of revocation, the Licensee must either sell the Home to a buyer who will own or control the business of operating the Home as a retirement home, or cease operating the Home as a retirement home as defined by the Act and Regulation. If selling the Home, the Licensee must immediately advise the RHRA of the identity of a potential purchaser, and maintain ownership and control over the business of operating the Home until such time as the RHRA has advised the potential purchaser and the Licensee that the potential purchaser will be issued a licence.

If ceasing to operate, the Order requires the Licensee, 120 days prior to ceasing, to provide a transition plan to the Registrar and notice to residents. The Order requires that the Licensee report to the RHRA any notices issued by the fire department, municipality, or public health authorities, any missed payments to staff or contractors, any resignation of a staff member due to lack of payment or workplace conditions, any pending cancellations from utility or other service providers, and any other events that could reasonably affect the ability of the Home to continue to operate and/or the provision of care services to residents.